



*** NEW * COVID Advice and Information for Parents and Young People**

Government information

- [UK government response](#)
- [Guidance for schools and educational settings](#)
- [Stay at home advice](#)
- Detailed [stay at home guidance](#)
- New [travel guidance for the education sector](#)
- Updated [statement from Ofqual](#) on exams and assessments
- [Travel advice for British people travelling overseas](#)
- Sign up for free government [alerts about coronavirus](#)

- [NHS information](#)
- [NHS 111 online coronavirus service](#)
- [Posters and digital materials](#) from Public Health England

Department for Education helpline for staff, parents and young people.

- Phone: 0800 046 8687 8am to 6pm (Monday to Friday)
- Email: DfE.coronavirushelpline@education.gov.uk

Staffordshire County Council information

- County council's [coronavirus update](#)
- Sign up for free Staffordshire County Council [alerts about coronavirus](#)
- Current list of [Staffordshire school closures](#)
- Sign up for free Staffordshire County Council [school closure alerts](#).
- [Updates for early years settings](#)

Staffordshire's Customer Services Contact Centre for coronavirus enquires

- Phone: 0300 111 8150 9am to 5pm (Monday to Friday)
- Email: contactus@staffordshire.gov.uk